



THE FIRE & ICE BALL

## **FAQ's 2024 Gala Ball**

### **What does my ticket include?**

Pre-dinner drinks, delicious 3 course meal, beverage package (sparkling, red & white wines, beer, juice, soft drinks), exciting entertainment, DJ and lucky door prizes!

### **Ticket prices**

Member - \$165 (Max 1 per member) Save \$165

Guest - \$180 (Max 1 per member) Save \$150

Extra Guests - \$330 per person

### **Everyone on my table is a NAB employee but they are not all NAB Staff Club members?**

That's ok, each member can bring one guest at \$180. If you have less members than guests on your table, encourage them to join the club. It's only \$4.50 per fortnight. Please note that if you join to attend the Gala Ball you need to remain a paying member for 12 months.

### **We don't have 10 people for our booking, can we still book?**

While our preference is to receive a whole table booking of 10, we will accept a booking of 8 people or more. If you have less than 8, you will be merged with others to create a table. We will also accept tables of 11.

### **Do I have to fill out a booking form?**

If you are wanting to book for 3 people or more, then you will need to fill out a booking form. If you just want one or 2 tickets, you can go direct to our website and purchase one member ticket and one guest ticket.

### **Do we have to pay for a whole table at once, or can we pay individually?**

Yes, the table captain will be responsible for payment of the whole table at once.

### **What if I can't attend or changed my mind after I have paid?**

It is your responsibility to find someone to replace you if you cannot attend on the night. There are strictly no refunds. You must notify us of the change in the guests attending as additional charges may apply if the guest change is not a Staff Club member. Please contact us for more information.

### **Does my guest have to work at NAB?**

Each member can bring one guest of their choice at the subsidised price of \$180 and they do not need to be employed by NAB. Any additional guests you wish to bring will be charged at the full price (\$330).

**Can I become a member so I can attend the Ball and pay members price?**

Yes, you can join and receive the discounted price but, as the ticket is heavily subsidised, you are expected to remain a member for 12 months in line with the NAB Code of Conduct.

**What does a Table Captain mean?**

The Table Captain is the person who books and pays for the table and will be the contact for communications with the NAB Staff Club events team. The table captain is also responsible for collecting any dietary requirements for guests on their table.

**What's the dress code?**

The dress code is "Fire & Ice"/Black Tie.

**How will my tickets be sent to me?**

Tickets will not be issued. All names will be on a security door list on the night. You will also receive an email a week prior to the event notifying you of your table number.

**I have food allergies, who do I tell?**

Please make sure your table captain has noted your dietary requirements. You can also email the NAB Staff Club events team ([nab.staff.club.gala.ball@nab.com.au](mailto:nab.staff.club.gala.ball@nab.com.au)) if you have any questions about dietaries or to confirm your requirements. Please add "Dietary Requirements" in the subject line.

Crown will accept the following dietaries: Vegetarian, Vegan, Gluten and or Lactose free or specific allergies (please specify). Any other dietaries requested outside of this scope may incur an additional charge to you. Dietaries will be sent to Crown approximately one week prior to the event. Note you will not be able to request any special dietaries on the night of the ball.

**Is there parking available?**

Crown has two car parks with over 5,000 spaces. For full details on car parking rates and options, please see the link below and note they do not guarantee availability on the night. Hours of Operation: 24 hours 7 days. Please refer to the current pricing guide and how to reserve a car space online:

**[www.crownmelbourne.com.au/plan-your-visit/parking](http://www.crownmelbourne.com.au/plan-your-visit/parking)**